



**INFINA FINANCE PRIVATE LIMITED  
QUERIES/GRIEVANCE REDRESSAL – MECHANISM**

1. In case of any queries, please contact us in any of the following ways:
  - Call us on 022 6680 8300
  - Email us at [mangesh.sawant@infina.in](mailto:mangesh.sawant@infina.in)
2. For any grievance, you may contact the Grievance Redressal Officer. Alternatively, you may send a written communication to our office at the following address:

**Grievance Redressal Officer:**

**Mr. Mangesh Sawant**

Infina Finance Private Limited  
7th Floor, Dani Corporate Park,  
158, C.S.T. Road, Kalina,  
Santacruz (East), Mumbai – 400 098.  
Phone: (022) 6680 8300  
Email: [mangesh.sawant@infina.in](mailto:mangesh.sawant@infina.in)

In case you are not satisfied with the decision of the above or have not received any response within 14 working days, you may escalate your grievances to the **Nodal Officer**:

Nodal Officer: Mr. Keyur Gandhi  
Email: [keyur.gandhi@infina.in](mailto:keyur.gandhi@infina.in)  
Phone: (022)- 6680 8380  
Address : 7th Floor, Dani Corporate Park,  
158, C.S.T. Road, Kalina,  
Santacruz (East), Mumbai – 400 098.

3. In case you are not satisfied with the decision / resolution of the Company or have not received any response within the period of one month, you may approach the Office in Charge of the Regional Office of Department of Non – Banking Supervision of RBI at the address given below:

**Reserve Bank of India,**

Department of Non-Banking Supervision  
Mumbai Regional Office, 3rd Floor,  
Opp. Mumbai Central Railway Station, Mumbai: - 400008.  
Tel : 022- 23028430  
Email : [dnbsmrocompliance@rbi.org.in](mailto:dnbsmrocompliance@rbi.org.in)

**INFINA Finance Private Ltd.**

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